KSS ASSIST™ Solutions

Comprehensive Support, Service,
and Maintenance Program

KOVALUS
Separation Solutions™

The KSS Difference

KOVALUS SEPARATION SOLUTIONS™ (KSS) has decades of experience with membrane installations, troubleshooting, and maintenance. Get round-the-clock, round-the-world service from the most experienced field service engineers in the business.

KSS ASSIST Service and Maintenance Program

The KSS ASSIST™ Program is a comprehensive service program designed to optimize performance of your membrane system. Promoting long term efficiency by regular site visits, keeping plant personnel trained, and providing dedicated support are at the heart of the KSS ASSIST Program.

Once you have invested in one of our many standard or customized membrane systems, keeping it running at optimal levels requires expertise that only KSS qualified personnel can provide. When you sign up for the KSS ASSIST Program, you protect your investment by tapping skilled support that will help you keep your membrane system running trouble free – now and in the future.

Site Visits

Site visits by KSS' skilled personnel provide proactive assessment of your membrane system.

- Review membrane operation
- Inspect membrane condition and performance
- Controller / instrument optimization

Unsurpassed Customer Support

Remote Data Acquisition/Monitoring

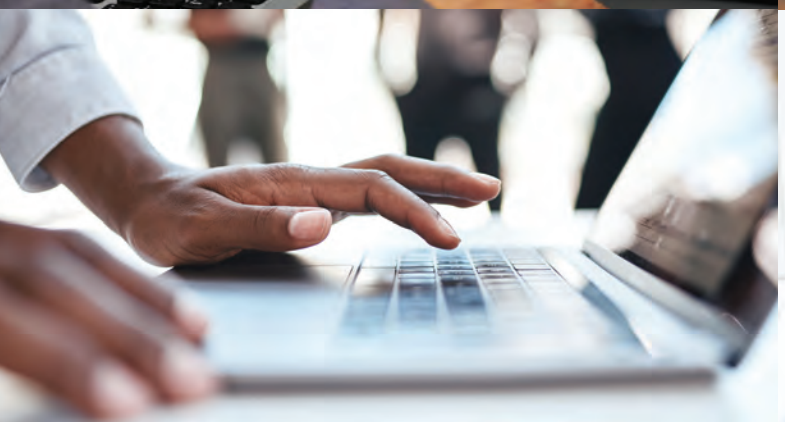
KSS personnel have the experience and expertise to help diagnose performance trends leading to a problem before they turn into costly failures.

- Real time observations
- Improves system performance and reliability
- Proactive response
- Data is securely archived

Telephone Support

Dedicated support line offers direct access to technical support.

- Rapid response
- Emergency support
- Experienced personnel
- Peace of mind



Performance Enhancing Reports

Reports provide detailed information to promote performance and system efficiency improvements by identifying problems before they happen.

- Benchmark and track membrane performance
- Suggest cost reduction measures
- Recommendations for system optimization

Training

Our trainers provide accessible documentation tailored to your facility to keep your on-site operators updated on the newest processes.

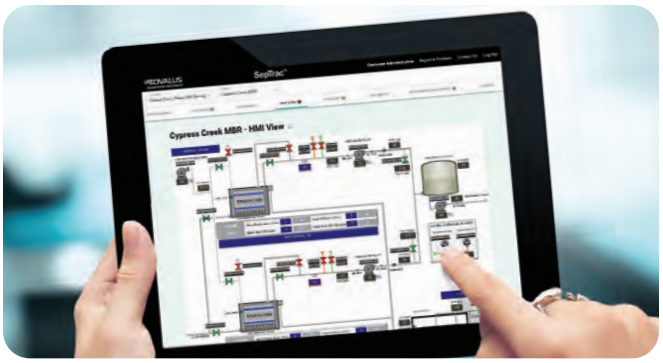
- Real world advice
- Balance of classroom and hands-on training
- Consistent operations
- Better maintenance and methods to lengthen membrane life

KOVALUS SEPARATION SOLUTIONS

KOVALUS SEPARATION SOLUTIONS™ (KSS) is a global leader in separation technologies. With best-in-class domain expertise, technologies and systems, KSS is uniquely positioned to help customers purify and recover valuable process streams and achieve sustainability goals across food and beverage, life science, and general industrial markets.

Services & Support

After-Sales Services & Maintenance Programs • SepTrac™ Smart System



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KOVALUS Separation Solutions™

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