



Customer Feedback on Accessibility for Ontarians with Disabilities

Eco-Tec strives to meet the needs of all of our customers. We use your feedback to make sure that we meet reasonable expectations and can provide our services to all our users and make improvements when necessary.

This form is available in paper or electronic versions. Customers may also provide feedback verbally, either in person, by mail, or by phone.

When did you visit or were you visited by an Eco-Tec employee? _____

What area of Eco-Tec did you visit? _____

Did we respond to your customer service needs? Yes No

Was our customer service provided in an accessible manner? Yes Somewhat No

Please explain:

Did you have any issues accessing our services? Yes Somewhat No

Please explain:

Do you have any other comments?

Contact Information (optional):

Name: _____

Address: _____

Phone #: Day _____ Evening _____

Email Address: _____

Preferred Method of Contact: Mail Phone Email